



When we state we're *Simply the Best*, we are not just making idle, unsupported statements. For two of the last three years, a New Generations Home Care aide has been selected from over 12,000 personal care aides as the outstanding SC Personal Care Aide of the Year. We are *Simply the Best*.

We remain in contact by telephone with our clients and families and encourage them to call us right away if they have any problems or concerns as yet another way to ensure quality of care.

We realize that it may be frightening and may cause you to feel vulnerable for someone you don't know to come into your home; we will always inform the client or the family if someone "new" is coming and will tell you the aide's name.

We have a nursing supervisor on call at any time - day or night - that an aide is in your home.

Our nursing supervisors, both RNs and LPNs, visit each client's home regularly to ensure that the care being provided is of the highest quality and is meeting the client's needs.

Beaufort  
 Chesterfield  
 Clarendon  
 Colleton  
 Darlington  
 Dillon  
 Florence  
 Georgetown  
 Hampton  
 Horry  
 Jasper  
 Kershaw  
 Lancaster  
 Lee  
 Marion  
 Marlboro  
 Sumter  
 Williamsburg

**NEW GENERATIONS**  
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**NEW GENERATIONS**  
 HOME CARE, INC.

*Simply the Best*



*Mission Statement: To improve the quality of life and maintain a maximal level of independence for each client and family we serve.*

## WHO WE ARE

New Generations Home Care, Inc. is a family-owned and managed business which has been providing the highest possible quality of home care since 2000. We are committed to promoting and elevating the professional and ethical standards of the home care industry on both a local and a state level. To that end, we have been strongly involved in our state association; we wrote the standards for its ethics committee. We are in the forefront of efforts to require licensure for our industry, realizing the more rigorous regulations which will accompany licensure will serve as a strong measure to further ensure a high standard of ethical care.

## HIGHEST STANDARDS

We accept only the most professional, caring, compassionate and dedicated individuals to represent our facility. All of NGHC's direct staff undergoes a rigorous screening process prior to employment:

- Competency evaluation
- Criminal background check by SLED or the FBI
- At least two acceptable references
- Ongoing inservice training
- CPR training
- Our staff is fully bonded and insured

We ask each employee to commit themselves to providing the highest possible quality of care. ***We want to be comfortable knowing we would accept into our home whomever we send to yours.***



## WE BELIEVE

*...that offering a client the capability of staying in the safe, familiar surroundings of their own home, thereby keeping the family unit intact, enriches the life of the client and the family.*



*...that individuals heal more quickly when they're in their own home.*

*...that we must offer care which supports the dignity and respect to which every human being is entitled.*

*...that home and community-based services are designed to enable an individual to remain at home in the greater community, thus offering a sensible and cost-effective alternative to nursing home placement.*

## OUR SERVICES

### *Personal Care Services*

- Bathing, dressing, grooming
- Oral, skin, nail and hair care
- Personal hygiene care
- Light meal preparation
- Feeding (or assisted as needed)
- Toileting
- Incontinence care
- Mobility
- Moving and repositioning client
- Medication reminders
- Errands
- Accompany to doctor's visits
- Observe for changes in medical status and notify nurse supervisor

### *Homemaker / Companion Care Services*

- Light housekeeping
- Light meal preparation
- Laundry
- Conversation
- Reading
- Crafts and game playing
- Grocery Shopping
- Errands
- Accompany to doctor's visits
- Notify nurse supervisor of problems and changes in client's status

### *Skilled Nursing Care Services*

- Skilled procedures
- Knowledge of medical equipment
- Giving medications
- Communication with physician as needed
- Review of systems every shift

### **Respite Care Services**

When you need a break or must be away from the home, we can provide temporary, short-term care. The services likely include personal care, homemaker and companion. Our experienced office staff will work with you to arrange the most cost-effective schedule possible.

